# Simkah Website Services As An Innovation For Marriage Registration In The Digital Era

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## Abstract

Registration of marriages in Indonesia is important in order to obtain clear legal Scertainty. Unregistered marriages result in legal protection regarding the rights and obligations of married couples (especially women) being very weak. The reality is that many people are not aware of marriage registration. People think that registering marriages is too difficult and expensive. However, in this digital era, the Indonesian Ministry of Religion has provided online marriage registration services, namely through the Marriage Management Information System (Simkah) website. Thus, this research aims to determine the process and influence of the Simkah website in the marriage registration process. This research is a type of normative research which is included in the category of qualitative research methods with a descriptive approach. The results of this research include the identification and impact of Simkah on the marriage registration process.

Keywords: digital, innovation, website, marriage registration

# A. Introduction

Increasing times proceed presenting diverse system information with use technology. Already lots found in agencies exploiting government technology as encouragement development service public order more fast, precise and accurate . Beside that, when need collaboration with parties or related agencies no need lots time. Service public in in practice, it is embodiment from a number of function state apparatus as devotion to public to use give fulfillment satisfying needs. Basically, society always demand the quality service public from bureaucrat. Society expects that demands the can help in his life. No need individually, however need such as health, education, transportation and services administration population is one of them is need administration about already married arranged in law religious positions and laws. Recently the Ministry of Religion of the Republic of Indonesia launched this Wedding to candidate the bride and groom will register the wedding was at the Religious Affairs Office (KUA), namely Simkah , System Information Marriage Management. Application This Already used by all Religious Affairs Offices in Indonesia.

The main purpose from launching application website based is help checking number possible series will double, minimize error in matter data falsification as well more detail in checking candidate data bride and groom. From problems the can said that registration wedding manually less effective, even Can found maladministration like request monetary rewards for the service process. This matter naturally will impact on satisfaction public to even the services of the Office of Religious Affairs (KUA). will damage image and trust public to the Office of Religious Affairs. Most likely public reluctant For do registration wedding at KUA.

As innovation service based technology, in 2013 lowered rule instructions from Director General Islamic Community Guidance Number DJ.II /369 of 2013 concerning application system information management married (SIMKAH) at the District KUA. In system information management marry this handle registration wedding, making letter recommendation moving marriage, registration wedding in a way clear and archiving data as well notifications/announcements desire to get married wide with utilise internet technology. Draft Simkah website operations intended for those who gain expediency no only agency government only, but participating community share as subject in implementation of the Simkah website This. Already become a societal stigma that management file or administration marry That complicated and too Lots then at the end give rise to cost at the time management it's expensive. Society will made easier and lighter in manage marriage data through Simkah.

Based on background behind the so formulation problems in research this is what is the process of implementation and influence Simkah website application at the office of religious affairs ? This matter aim for know understand processes and influences from the Simkah website in the recording process marriage at the Religious Affairs Office (KUA). As for benefits study this is expected can give more information and knowledge deep to readers and expected can become reference for society still lay about syntem information management marry .

#### **B.** Discussion

Launch and deployment website technology should be already become need for various aspect in life. Especially for agencies government in need lots energy and modern thinking in its work program. Developing technology fast must utilized with good too. Classmate government must capable involve technology in all the line. Innovation technology must truly moved. As Suryani said, that innovation no only limited to products, however in the form of ideas, ways or an object perceived by a person as something new (Aprilisma, 2021, p.197). Like case service government must have innovation good form products, ideas, methods and objects. Fourth matter the must can made one scope for a innovation. This matter proven with exists System Information Management Marry or Simkah in more terms popular in 2013. Application System Information Management Web -based marriage at KUA is something mandatory demands carried out in the technological era transformation and globalization that are nothing short of profound frame increase quality system service good Indonesian public.<sup>1</sup>

Innovation the can used according to each other's needs. In trouble registration wedding This system information and workmanship use technology is really needed. Year first operationalization Simkah ie using a desktop. Marriage desktop usage takes place during not enough more than five years. Then 2018, precisely on November 8 Simkah experience progress become website- based, adheres to letters circular from development Simkah issued by the Director General Islamic Guidance in 2018 Number B.4608 /DJ.III.II.2/HM.00/11/2018 concerning enforcement application Simkah website based.<sup>2</sup> Then strengthened with Minister of Religion Regulation Number 20 of 2019 concerning Recording Marriage and the Decree of the Minister of Religion Concerning Simkah Web -based . In the Minister of Religion Regulation

<sup>&</sup>lt;sup>1</sup> <u>https://simkah4.kemenag.go.id/</u>.

<sup>&</sup>lt;sup>2</sup> Via Anisa, et al ., Innovation Service System Information Marriage Management at the Johan Pahlawan District Religious Affairs Office , West Aceh, 2023, p.608.

Number 20 of 2019 cover administration marriage and reconciliation events, procedures writing registration, examination and recording of marriages and reconciliations as well as legalization marriage book with using the Simkah Website.<sup>3</sup>

If seen from the Ministry of Religion's own view, Simkah has two goals the main thing is that you want achieved, ie data uniformity and integrated data backup. With uniformity, data can be more orderly and orderly. Data backup is also required for save and collect data from problems encountered like case if happen disaster nature. Data processing will also more fast and up to date. Apart from that, society will too feel convenience and usefulness from the Simkah website these, among superiority from Simkah Web is :

- 1. Integrated data with System Information Administration Population and Religious Courts. With exists data integration, information can accessed and managed with more efficient as well as accurate. This matter possible agency related for do data analysis, planning policies, as well service more public good based on information that is integrated and up to date so makes it easier coordination and work the same between institution.
- 2. Accessible online anywhere just and when just. With utilise technology form internet, people who want access the Simkah website no must come to the Office of Religious Affairs and not limited to working hours just.
- 3. Can present marriage data online realtime. Simkah web is capable give information regarding marital status somebody with fast and accurate in accordance with condition moment this and can update data regularly direct without must wait a long time, so information presented relevant. This can also be done helps and simplifies the process of verifying marital status someone and make sure validity of the data provided .
- 4. Can print your own digital marriage card through QR Code application. This matter of course it's very easy for candidate bride when need marriage card without wait day works at the Office of Religious Affairs .
- 5. Minimize candidate data errors bride .
- 6. Prevent forgery marriage book because use connected QR code or connected with application. This is what happened security (security features) so that the marriage book is not easy falsified by unauthorized parties responsible answer.
- 7. Simkah Web presents lots of variable data with categories certain things, such as marriage data based on age, occupation, education, etc.

Simkah Web program was designed with use easy to get with easy operate it. In general, Simkah can used for :

- 1. Add data, edit, delete marriage data automatically easy.
- 2. Send data online (internet). easy but can also be done offline with use diskette, CD or flash disk.
- 3. Simple way to input data however flexible.
- 4. Programs can check identity bride and groom.
- 5. Available various report standard that can be generated, in the future can made various report in accordance with what you want. Report other can made in accordance with desire via transfer to excel.

<sup>&</sup>lt;sup>3</sup> Ministry of Religion of the Republic of Indonesia, Regulation of the Minister of Religion of the Republic of Indonesia Number 20 of 2019.

- 6. Only use of permitted programs is possible operate.
- 7. Compressed data backup, so large data can saved on a remote storage medium more small.
- 8. Sending data from KUA to office The Ministry of Religion, Regional Office and Islamic Community Guidance can done dengfan once send (via internet).
- 9. Simkah update can done offline and online.<sup>4</sup>

The use of the Simkah Web program is published in a way general and can accessed by two parties, namely candidate bride and Simkah Web operator from KUA. Future bride and groom can access Simkah Web via website address <u>http://simkah.kemenag.go.id</u>. then will an information menu is presented condition document marriage, Questionnaire Index Community Satisfaction (IKM), online marriage registration and printed menus proof registration. Whereas for dispatcher, got it access with use the username and password of each District KUA that has been provided set, then can access several menus, including input of marriage data, marriage certificate, marriage isbat, other modules, statistical data and survey reports.

The prospective bride and groom who want register past Simkah, you have to prepare a number of more documents formerly condition file the no far different with file registration documents manually, only just there is a number of necessary thing note:

- 1. Candidate's NIK bride become must, and will validated. When the data is not in accordance so No can processed, likewise if the data is not there is (not an electric VIN / no recorded ) then registration no can next.
- 2. Candidate photo bride in file form. Photo files candidate bride can taken when registrationor scan collected photos so that get photo candidate bride in file form.
- 3. Evidence files payment. Can be obtained with scan proof payment from POS/Bank or can download proof pay from application symphony in pdf format. This matter will changed while payment through integrated Simponi and Simkah Online billing with Ministry of Finance Simponi Application .<sup>5</sup>

Before go to the document upload menu, candidate bride must moreover formerly register account simkah, more he explained will writer break it down as following :

- 1. Prospective brides (registrants) must more formerly access page <u>http://simkah.kemenag.go.id</u>
- 2. Then Click "Register" in the MARRIAGE REGISTER column.

<sup>&</sup>lt;sup>4</sup> Regional Office *of* the Ministry of Religion, *System Guidebook Information Marriage Management (SIMKAH)*, p.2.

<sup>&</sup>lt;sup>5</sup> Widyawan Sigitmanto , Application Guide Simkah Online , p.5.



3. Will appear page like under this, then click REGISTER



- 4. Then fill it in with correct (Email, Name, NIK, Password, Confirm Password and click I'm not a robot) then click REGISTER
- 5. The system will automatically send an OTP code to the registered email.
- 6. Enter the OTP code provided sent to email address.
- 7. Done, registration account Simkah succeed.

After own kaun Simkah, next step is fill in the data listed on the page Simkah encompassing, no wedding recommendations, place and time implementation of marriage, candidate data husband, candidate wife, both parents candidate husband, both parents candidate wife, as well marriage guardian. Then upload requested documents (same with document on manual marriage registration at KUA), no phone and email Address, upload photo then print proof registration. Registration weddings carried out on the Simkah website will in a way automatic recorded in a way national.

## The Influence of the Simkah Website in the Office of Religious Affairs

Simkah is a policies issued by the government with aim For makes it easier public including inside it internal KUA employees operate data and services marriage, can also be in divorce and reconciliation issues. Regulations Simkah can said as a rule additional nature *tawsiqi* (Rizel Juneldi, 2020, p.190). This Simkah make it easier something problem. Rule additions that don't originate from daluil later regulations will enter in part regulations. If seen from in terms of benefits, the Simkah website application program is very profitable and makes it easier for KUA marriage registration. The general public can too obtain benefit when want to see data collection and registration of marriage is not need come direct to the nearest KUA, but rather with open the Simkah website.

By general regulations from there is a Director's Decision General Islamic Community Guidance regarding Simkah own harmony with draft *maslahah mursalah*. In Islam, it is emphasized that determination a law must consider benefit for humans (Abdul Manan, 2017, p.90). In context Simkah, nature convenience service, efficient time and energy as well as guarantee of existing marriage data in application Simkah become very important element and influence the positive for give indication related values benefit. Government in create and determine policy of course consider things like that. So implementation Simkah is part important and quite useful big in application law Islamic families in Indonesia.

In its implementation, Simkah Web has significant and positive influence to effectiveness work employees of the Office of Religious Affairs (KUA) in Indonesia. Where are the central and regional Religious Affairs Offices integrated with fast so that makes it easier employee in communication and work. In its broadest sense, effectiveness Work Religious Affairs Office employees can measured on achievement the objectives in each work program are good be measured in a way quantity nor accuracy time the solution. With so effectiveness Work employees will too influence on effectiveness information needed by society general. Very influential for parties who want data and information related wedding with fast and efficient .

Effectiveness Website simkah at each KUA in Indonesia is required theory that became material reference, that is theory effectiveness law. Effectiveness theory Law is closely related with power work a law with arrange or force public for obedient to law that alone. Can interpreted that for test a law must fulfil condition applies in a way juridical, sociological and philosophical.<sup>6</sup> Related with effectiveness application Simkah is in Indonesia already effective, deep meaning that public accept profit more lots with there is a Simkah website application program.

### **C.** Conclusion

Based on above discussion, research this has came to a conclusion that development technology moment this certain will bring various change in various sector, especially in government. Real society always demand exists updates to the system bureaucrats in government must Ready with development technology, okay in life daily or in future programs implemented by the government in the future come. In the process, it is effective or not government programs assessed from response and engagement public inside it. So from that, is needed more education

<sup>&</sup>lt;sup>6</sup> Rizel Juneldi , Implementation System Information Marriage Management (SIMKAH) at the District KUA Jatinangor Regency Sumedang . Journal of Family Law and Islamic Justice , 2020.

Lots Again to public regarding the programs that use it technology, although basically public Alone Already must capable competitive and capable use technology.

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